



2024 Mother's Day Holiday Surcharge

A temporary 20% holiday surcharge will apply to all product shipped outbound from California with a ship date of April 25, 2024 through May 8, 2024.

A temporary 10% holiday surcharge will apply to all product shipped outbound from Florida with a ship date of April 25, 2024 through May 8, 2024.

This additional charge will allow for repositioned equipment to be moved to meet your increased need of additional capacity during this peak holiday time.

Holiday Scheduling Clarification

***** Day ahead shipping schedules DO NOT necessarily mean that deliveries will be made 24 hours ahead of schedule.*****

Shippers/Growers/Importers: Closely follow holiday schedules as they pertain to each customer's "typical shipping days of service" and where those days fall on the holiday schedule. If you have questions about when product is to be shipped please contact your local PRIME Floral warehouse for direction. No product will be received in advance of the correct ship day without pre-approval of your local PRIME Floral office. All orders must be tendered and delivered to our facilities for processing in a timely, organized fashion with correct paperwork in hand, labels affixed to boxes and product pre-cooled. Failure to meet these criteria will result in product rejection.

Delivery Locations: This revised holiday shipping schedule is necessary due to extreme volume fluctuations and additional processing time needed to accurately sort, consolidate, verify counts and coordinate loading of trucks. Delivery timing will be estimated at the time each truck is loaded and departs our facility. This delivery timing estimate will be located on each delivery manifest and also is available online.

Northwest Greens Shipping Guidelines

Be sure to closely review shipping schedules so product makes its connection on the correct day in California to be combined with flowers. In addition, please review the following important shipping conditions:

- All product must be packaged, labeled and not exceed 50lbs per box.
- All shipment tenders must be completed by 12:00pm (Noon) each Tuesday and Friday.
- Local deliveries to Wilsonville for shipping on Tuesday must be dropped off by 10:00am Tuesday.
- Local deliveries to Wilsonville for shipping on Friday must be dropped off by 10:00am Friday.
- Products exceeding 55 degrees will not be accepted.
- Canadian paperwork must be faxed or e-mailed to PRIME Floral Wilsonville prior to any shipment.
- Greens are shipped year round on a space available basis.
- Call 800-514-3126 if questions arise on any shipping dates.